

## Terms and Conditions of Rainbow Sports Club Membership and Season Passes

Terms and Conditions are current as of 10<sup>th</sup> of November 2021. Terms and Conditions are subject to change. Members to be notified of any change.

### Conditions of Use:

**2022 Season:** 9<sup>th</sup> of July – 9<sup>th</sup> of October 2022. 100 potential open days. In season open days subject to, and may be closed due to weather, snow conditions, no snow, natural events, rain events, public health measures, and or other circumstances.

### All passes:

If we are unable to open at ALL this winter because of COVID-19 or other circumstances we will offer you a credit to use your pass in the Winter of 2023 or a full refund (Minus an admin fee of \$35).

Once we have opened, and even if the season is shortened because of COVID 19 or any other event out of our control there will be NO refunds as per our standard terms. This applies unless you have purchased the pass protection and you have not used your pass at all before the decision to close has been made.

All passes are refundable or transferrable to the 2023 season up until 1<sup>st</sup> of April 2022 for any reason. Refunds incur an admin fee of \$35.

From 1<sup>st</sup> of April 2022, all Season passes are non refundable and non transferrable as per our standard terms and conditions unless COVID-19 prevents us opening or you have purchased Pass Protection.

**RAINBOW™**  
**SKI AREA • NELSON LAKES**

### Pass Protection

To lower your risk, we are now offering an insurance product for your pass. This must be purchased before 31<sup>st</sup> of March 2022.

All Seasons Passes purchased with insurance are fully refundable for any reason up until the 31<sup>st</sup> of July 2022 as long as the pass has not been used. If you want to use your insurance and you wish to apply to have your pass refunded or transferred you need to email [info@skiRainbow.co.nz](mailto:info@skiRainbow.co.nz) to ensure this refund or transfer is actioned prior to 31<sup>st</sup> of July 2022.

The pass protection product will also provide you further COVID 19 protection.

**Membership validity:**

Membership is only valid when the current year's subscription is fully paid. Membership year is from 1<sup>st</sup> January 2022 to 31<sup>st</sup> December 2022.

**Part Payment**

Available on all memberships/season passes. 25% of full payment due at checkout. 25% of full payment due fortnightly until full payment is complete.

A \$25.00 admin fee will be charged for missed/late payment.

**Age range definitions:** For membership purposes age is taken as at 30<sup>th</sup> of June 2022.

Child: Under 7 years old.

Youth: is aged 7-17 years, or secondary school student with valid school ID.

Adult: Aged 18 and over.

Senior: 65 to 74.

Free Senior 75 +.

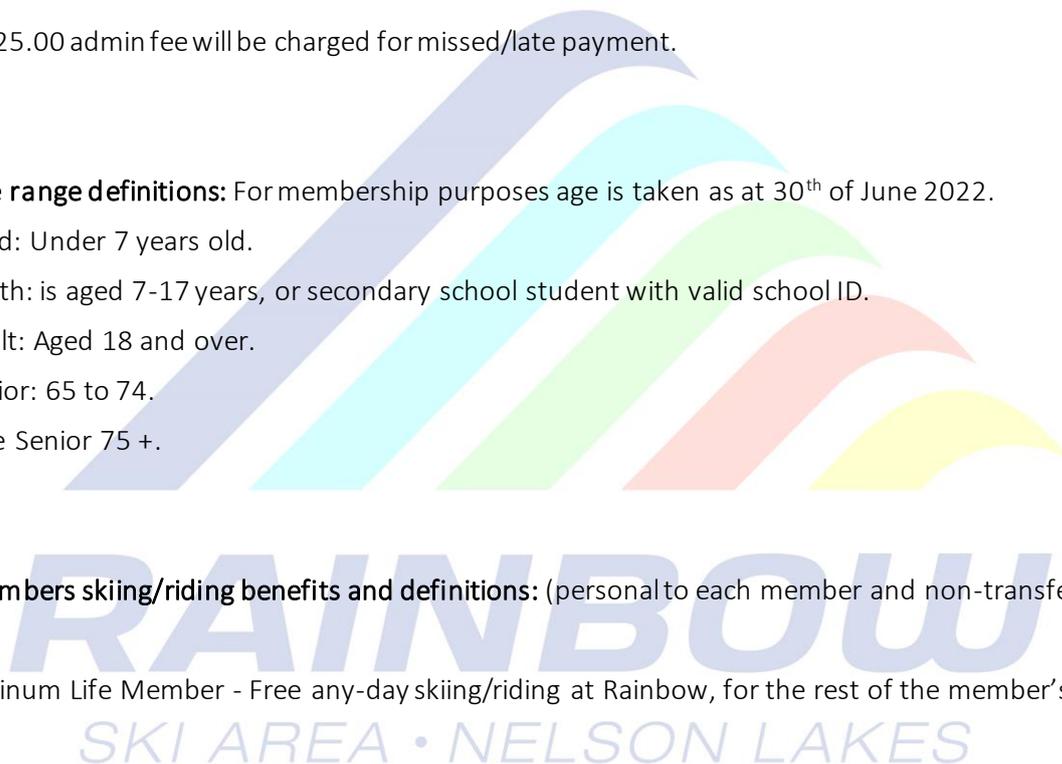
**Members skiing/riding benefits and definitions:** (personal to each member and non-transferable):

Platinum Life Member - Free any-day skiing/riding at Rainbow, for the rest of the member's life.

Gold Member/Season Pass (adult, and youth) – Free any-day skiing/riding at Rainbow during each season that the membership is valid.

Silver Member/Season Pass - Free any-day of the week (Monday-Friday) skiing/riding at Rainbow during each season that the membership is valid.

Gold Family Membership/Season Pass - 2 adults and 2 youth (aged 7-17) from immediate family. Can include 3 generations (grandparent, parent and 2 youths). Extra youth must be from immediate family. Free any-day of the week skiing/riding at Rainbow during each season that the membership is valid.



Gold Student Member/Season Pass - Fulltime students enrolled at a New Zealand or Australian tertiary institution only on production of a valid identification card from the institute concerned. ISIC cards are not accepted. Free any-day skiing/riding at Rainbow during each season that the membership is valid.

Gold Senior Membership/Season Pass - Free any-day skiing/riding at Rainbow during each season that the membership is valid.

Children under 7 and Seniors over the age of 75 - May have their own membership card and ski for free on payment of a card fee of \$30.00. Alternatively, a free pass can be collected from the ticket office each day you ski/ride.

Membership - For those who want to be apart of Rainbow, but do not want a Season Pass. Entitled:

Adults - \$10 off weekend day passes. \$20 off weekday (Monday-Friday) day passes.

Youth, Student and Senior - \$5 off weekend day passes. \$10 off weekday (Monday-Friday) day passes.

Members must carry and display their membership card at all times to receive skiing/riding benefits.

Voting rights at the Rainbow Sports Club Inc. AGM for all Members/Season Pass holders.

#### **Refund Policy and Loss of Pass:**

Refund policy: All Passes are non refundable from 1<sup>st</sup> April 2022 unless they have pass protection in place. All refunds incur a \$35 fee per pass. Transfer to 2023 season does not incur a fee.

Loss or theft: Should your membership card be lost or stolen; this must be reported immediately to Rainbow Sports Club. Theft should also be reported to the police. A replacement membership card will be issued as soon as it can be processed, for a fee of \$35.00.

#### **Members reciprocal benefits:**

ALL members are entitled to CSA discounts at some CSA affiliated fields please check with each field first.

## General conditions of membership:

1. You must carry and display your membership card on your person at all times on the field and to be allowed access to the Mt from the lower carpark.
2. Your membership is NOT TRANSFERABLE. Fraudulent use of your membership or membership card will result in confiscation of the card, cancellation of your membership without refund or compensation, and the prosecution of all parties involved in the fraudulent use.
3. All Rainbow Sports Club members must abide by the snow users responsibility code and the instructions of safety personnel. Misconduct will result in the cancellation or suspension of membership privileges. Misconduct includes unsocial behaviour, reckless or dangerous conduct, the supply of incorrect or misleading information relating to membership, and non-compliance with terms expressed or implied relating to the club and ski-field.
4. Members must comply with reasonable instructions issued by the staff that operate the field.
5. You may not use your membership for any commercial use.
6. Our objective is to make the use of the resort a pleasant and safe experience for all users.
7. Members assume all risk of personal injury and property loss or damage. The member understands that skiing and snowboarding and other snow-sport are hazardous sports and that many hazards and obstacles, marked and unmarked, natural and man-made, exist within the Rainbow Ski Area boundaries. The member uses the area at his or her own risk.
8. Processing Fee: There may be a 3% credit card fee.
9. Any late payments will incur a \$25.00 admin fee.
10. Final payment is required to use your season pass.
11. Pass protection is available in conjunction with this product.
12. By purchasing a product, it is expected you will complete the transaction in full.

## Covid19

Due to the ongoing Covid-19 pandemic, Rainbow Ski Area may be required to operate to the latest guidance and potential mandated health measures as imposed by relevant authority or government.