

TERMS AND CONDITIONS OF PURCHASE OF SEASON PASSES

1. Age range definitions:
 - a. Child: Under 7 years old.
 - b. Youth: is aged 7-17 years, or secondary school student with valid school ID.
 - c. Adult: Aged 18 and over
 - d. Senior: Over 65 years
 - e. Age: For season pass purposes is taken as at 30th June.
2. Student: Fulltime students enrolled at a New Zealand or Australian tertiary institution only on production of a valid identification card from the institute concerned. ISIC cards are not accepted.
3. Mid Week: For skiers skiing mid week (Monday to Friday) outside School holiday and public holiday period.
4. Children under 7: Children may have their own season pass on payment of a small fee of \$15.00 to cover the cost of issuing it.
5. 2 Parent 1 Pass:
 - a. Allows the parents of a child aged 6 or under to share supervision while the other parent skis/boards. This is an initiative to help families with young children enjoy a season at Rainbow – it is not a “family pass”, or a “couples” pass. We want to help genuine applicants but will need to scrutinise applications reasonably closely.
 - b. Photo of both parents will appear on the card – a colour photo of both parents **in the 1 photograph** must be provided – no sunglasses, scarves or hair to obscure facial features please.
 - c. Passes to be picked up from Rainbow ticket office by both parents and the child **under 7** – for verification of validity.
 - d. If it is discovered that this special pass has been fraudulently constructed or used then the pass will be confiscated with no refund.
6. Refund policy:
 - a. A full refund of a season pass will be made if surrendered before 1 July, less a processing charge of \$15.00.
 - b. If the field does not open during the season for lack of snow, the pass will be carried over to next season.
 - c. Half the value of the pass will be credited to a season pass for the following year if the main T-Bar lift is open for less than 15 days.
7. Loss or theft:
 - a. Should your pass be lost or stolen, this fact must be reported immediately to the Rainbow Ski Area ticket office. Theft should also be reported to the police. A replacement pass will be issued as soon as it can be processed, for a fee of \$15.00. There will be a delay of several days.
 - b. Until such time as the pass can be re-issued, you may purchase a day pass for 50% of the rack rate for the class of pass that applies to you.
8. Forgotten pass:
 - a. If you forget your pass, you may purchase a day pass for 50% of the rack rate for the class of pass that applies to you, provided that you can supply acceptable identification.
 - b. This service will be offered once, only, in a season.
 - c. Should the pass in question appear on the day of it having been forgotten, and a day pass has been issued in its place, the season pass or multi-day pass will be revoked without compensation.
9. General conditions of use:
 - a. Carry your pass at all times on the field.
 - b. The pass is NOT TRANSFERABLE. Fraudulent use of your season pass will result in confiscation of the pass and the prosecution of all parties involved in the fraudulent use.
 - c. All pass holders at Rainbow must abide by the snow users responsibility code, and the instructions of safety personnel, as for all other users of the field. Misconduct will result in the cancellation or suspension of pass privileges. Misconduct includes unsocial behaviour, reckless or dangerous conduct, the supply of incorrect or misleading information relating to passes, and non-compliance with terms expressed or implied relating to the resort.
 - d. Patrons must comply with reasonable instructions issued by the staff that operate the field.
 - e. You may not use your pass for any commercial use.
 - f. Our objective is to make the use of the resort a pleasant and safe experience for all users.
 - g. Risk: The user assumes all risk of personal injury and property loss or damage. The purchaser of any ticket understands that skiing and snowboarding and other snow-sport is a hazardous sport and that many hazards and obstacles, marked and unmarked, natural and man-made, exist within the Rainbow ski area resort. The pass or ticket holder uses the area at his or her own risk.
10. All season pass holders will be entitled to one year’s financial membership in the Rainbow Sports Club Inc at no additional cost.
11. Reciprocal rights:
 - a. Seasons pass holders will be entitled to discounts off the full day pass at the following Ski Fields: Mt Hutt, Remarkables, Coronet peak, and Cardrona.
 - b. Discounts applied \$20 off Adult full day pass, \$15 off Student day pass, \$10 off Youth day pass.
 - c. Applicable CSA discount at all CSA affiliated ski areas other than Rainbow Ski Area.